

Toledo Metro Federal Credit Union
COVID-19 Relief Program

At Toledo Metro Federal Credit Union, people always come first. We continue to take all necessary precautions to protect our staff and members during the COVID-19 outbreak and have a business continuity plan in case of a pandemic, natural disaster, or any other situation where business is not able to occur under normal conditions. Members can always access services and their accounts through various safe and secure methods. Toledo Metro is here to help our members during this difficult time and encourage them to reach out with their questions or concerns at:

covidrelief@toledometro.com

Assessment of Fees and Charges

If you are experiencing a financial hardship and have been assessed a NSF or Courtesy Pay Fee, please contact us at covidrelief@toledometro.com.

Toledo Metro Relief Loan

Members experiencing a COVID-19 related hardship may qualify for up to \$2,000 through our Relief Loan program. Relief Loan features include:

- No interest and no payments for 30 days
- Low 10.99% APR* beginning on day 31
- Terms up to 12 months

Certain restrictions and conditions apply. Contact us at (419) 242-4926 to learn more.

*APR denotes Annual Percentage Rate. Toledo Metro is an Equal Opportunity Lender.

Loan Payment Deferrals

Members facing any hardship may request a payment deferral on all consumer loans held with Toledo Metro. Proof of hardship is required. Hardship deferrals are subject to evaluation and limitations.

To request a payment deferral, please send an email to covidrelief@toledometro.com

****For your protection, please do not email full social security or account numbers.***