



# CEO Farewell Message

## *Dan Zimolzak*

March 31, 2020

It is a bittersweet message, but I must share with you I have resigned my position at Toledo Metro FCU to pursue a new opportunity in Florida.

For five years, I've had the pleasure of working with a very dedicated and caring staff and Board who provide exceptional service to our members.

In recent times, many of our members have had a tough time. Life presents challenges, and we know our members live paycheck to paycheck. Some are unable to get a loan because of a challenging credit score; they're over-extended in their credit; they've gotten caught up in the payday lending system; and the list goes on.

I can assure you this organization struggles when we can't help our members. We try to find solutions, but sometimes we are just unable to meet the needs of the member. We have talked about what we can do to help.

We want you to win because your financial well-being helps us, the community, the economy - but most importantly it helps you and your family. We want to be a part of that.

Toledo Metro FCU will always be here for you. Please realize the answer you're looking for is not always "Yes." We're here to help, but sometimes, in the long run, the "No" is actually the best way we can help you at that time.

I'd like to remind you to continue to use the credit union for all of your saving and borrowing needs. Regardless of who manages this organization, Toledo Metro Federal Credit Union will continue to operate under the credit union philosophy of "People Helping People."

This was one of those tough life decisions. I'll miss working with the staff and the Board, but mostly I'll miss the members. But I'll leave knowing that the members of Toledo Metro FCU are in good hands.

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