

On March 6, 2017, Toledo Metro Federal Credit Union will be changing to a new debit card program that offers you great new benefits! Please read more below.

Your new debit card will arrive the week of February 20

Watch your mail for your new card the week of February 20. You'll also be sent instructions on how to update your PIN and activate your card. If you don't receive your new card by Thursday, March 2, please call Toledo Metro Federal Credit Union at 419-242-4926.

Your new debit card will include a chip on the front of the card. For chip-enabled business and ATM terminals, you'll need to insert your card — chip first. Your card will also have a magnetic strip on the back for use at locations where the terminals don't yet accept chip cards.

The chip within the card stores account information more securely, and the technology itself provides protection against fraudsters creating a replica of your card. The biggest benefit of switching to chip cards is the reduction in card fraud resulting from counterfeit, lost and stolen cards.

Use your new card on March 6

The conversion will be on March 6. Use your old card until March 5, then begin using your new card on March 6. If you haven't activated your card using the interactive voice response system before March 6, you may use it for a PIN-based transaction at any business or ATM.

IMPORTANT

Once you receive your new debit card, you'll need to provide the new number to businesses and service providers that charge your card for recurring or automated payments. Common service providers include: utility companies, cable companies, insurance companies, iTunes®, Amazon® and PayPal®. On or after March 6, any use of the old card will cause your payment to decline and potentially interrupt your service.

Access account information anywhere, anytime with SHAZAM BOLT\$

Toledo Metro Federal Credit Union is also introducing the SHAZAM BOLT\$ app, which allows you to access balance information anytime, anywhere. SHAZAM BOLT\$ adds another layer of protection to your debit card by allowing you to set up transaction or suspicious activity alerts.

SHAZAM BOLT\$ can immediately alert you to potentially fraudulent activity for:

- A debit purchase for more than an amount you specify
- Any card-not-present debit transaction (i.e., phone, internet, mail)
- Any suspicious or high-risk transaction that occurs on your account

The newest feature is transaction control. With the quick tap of a button you'll be able to block or unblock your card, without affecting previous transactions, if your card is stolen, goes missing or you just want to pause it while traveling. This feature not only provides you peace of mind, but also saves you the hassle associated with losing a card. Simply block your card until

you find it, then unblock it for instant use. This fast and simple security feature takes fraud safety up a notch.

SHAZAM BOLT\$ is available for smartphones, tablets and any home computer with an internet connection. Download SHAZAM BOLT\$ today on the Apple® App Store® or Google Play™ and follow the instructions.

We appreciate your business and we're sure you'll love your new debit card. If you have any questions, please contact us at 419-242-4926.